

BarNet's

1 0 t h B i r t h d a y c e l e b r a t i o n

Enhanced Mobile Broadband

We have arranged a new carrier with better coverage, higher speed, elimination of roaming charges, lower prices and one free device for each connected floor.

Exchange 2010 coming soon

We have completed planning for an upgrade to Microsoft Exchange Enterprise 2010.

Streamlined Support

BarNet's team is available to provide help and assistance to you whenever and wherever you need it.

But wait ...there's more...

We hope to surprise and delight you this year with a range of new products and services and discount offers, making BarNet incredibly good value for money.

Some of the best ideas are simple. At its heart, BarNet is about doing things cleverly and pooling resources to get better results for everyone.

Streamlined support available 24x7

We have recently introduced a new Help Desk System which is designed to make sure that your requests are dealt with quickly and efficiently. Our automated help desk assistant, **WILFRED**, makes sure that we perform on time and keeps track of requests.

We are adding extra tips and tools to the support site, and expanding self-service. We are serious about providing excellent support. Please let us know if you have any suggestions as to how we can improve our services to you.

To get assistance, call us on **02 8815 9090**, or, when you are travelling, toll free **1 800 BARNET** or email us anytime at support@barnet.com.au. Help is available 24/7.

BarNet Mobile Broadband just got better

For more than two years, BarNet has offered short and longer-term use of our fleet of high speed Mobile Broadband devices. These easy-to-use devices provide fast internet access at very low cost when you are away or when you need a short term connection for use in Court. Our pool of available modems has grown.

We have been able to negotiate an even better deal from a new carrier. We are now able to offer lower prices, more devices, faster speeds, more coverage, no additional roaming charges in Australia, and a free device upgrade for all existing users.

JADE NEWS

Introducing CaseTrace

JADE is BarNet's own online legal research tool designed to make staying up to date easy. Visit: JADE.BARNET.COM.AU

JADE search gives you relevant results with google-like ease, daily email alerts of decisions tailored to practice area and a research system designed by lawyers for lawyers.

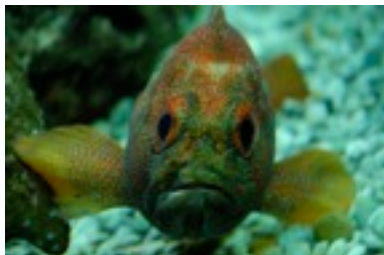
CaseTrace links each decision in the system to later cases, at the paragraph level. You can read about Case Trace at the Jade Editor's blog: JADEFUL.WORDPRESS.COM

SEE THE SECOND PAGE FOR MORE INFORMATION

WWW.BARNET.COM.AU

 **BarNet**

New services, new offers



CloudDisk

Stop emailing documents to yourself and USB keys and start using BarNet's solution, CloudDisk.

CloudDisk is a complete document synchronisation service available at WWW.CLOUDDISK.NET.AU

Discounts when you buy Apple computers

If you are a member of a BarNet chambers you are able to receive discounts on all purchases from the Sydney Apple Store on George Street. Simply present your **BARNET USER CARD** to identify yourself.

If you have lost your card or do not have one, please contact the Help Desk and we will get a temporary one to you.

Desktop Health Monitoring

We have sophisticated software that monitors the health of your computer, keeps your systems up-to-date with the latest security patches and, we hope, helps to fix things before they break. Laptops, desktops, and more.

We are deploying out this software to each of our connected chambers.

Need help or advice?

Please call us for support and assistance at any time: **02 8815 9090**, or send an email to SUPPORT@BARNET.COM.AU.

We're here to help. We do web design, telephony, and much more. Please ask.

For all current users, we will contact you directly to arrange to upgrade your device. We will apply a rebate to your account if you have paid in advance. Any questions, **PLEASE CALL US ON 02 8815 9090**.

We will be delivering one new device to each connected chambers for use by members of chambers at no extra charge. From 1 May 2010, these prices apply:

BARNET MOBILE BROADBAND	
Daily	\$3
Weekly	\$15
Monthly (month-to-month)	\$29
Roaming Charges (Australia)	None
Chambers Device	\$0

Exchange Enterprise 2010 —introducing our new services

BarNet offers all users access to fully managed Microsoft Exchange Hosting. This includes space on a dedicated Exchange Server cluster, full remote access through Outlook Web Access and mobile devices, and sophisticated calendar sharing and synchronisation options. This is BarNet's Hosted Microsoft Enterprise Exchange 2010, with all the additional features.

EXCHANGE 2010 UPGRADE				
PRICING	1 Mailbox	10 Mailboxes	25 Mailboxes	25+ Mailboxes
Monthly price	\$15	\$135	\$300	Call us
Account creation	\$0. No additional set up fees.			
iphone and active sync	included			
Contract type	Monthly plan. There is no long term obligation. If you pre-pay for a year, we give you 13 months for the price of 12.			
PLAN FEATURES				
Total mailbox size	10GB	100GB	250GB	Call us
Premium Antivirus and Antispam	included			
Outlook Web Access	included			
Nightly backups	included			
ADD-ON PRICING				
Data transfer (from existing account)	\$125 per account (discounts apply for multiple simultaneous transfers).			
Additional Mailboxes	\$15	\$14	\$13	Call us

Exchange 2010 gives you many new features and improvements in security. It's more Apple Mac and iPhone friendly, integrates with voicemail, and has substantial interface and other improvements.

Upgrade Offer for existing Exchange Users — no charges until 2011

If you have an existing Exchange Account with BarNet, we will migrate you to Exchange 2010 free of charge. You will get the full benefits of the system and pay nothing until January 2011. From that time, normal pricing will apply to your account. To take advantage of this offer you need to sign on by 31 May 2010.

For more information, please call us on **02 8815 9090**.

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